

**Happy Dog Spot - Pet Services Policies and Liability Waiver**  
This is an Agreement between Happy Dog Spot, LLC (hereinafter called "HDS")  
and the pet owner (hereinafter called "Owner").

**Admission and Temperament Evaluation:** All dogs must pass a temperament evaluation prior to participating in the Daycare or Boarding environment. HDS reserves the right to deny admittance for any reason at any time. \_\_\_\_\_

**Leashes:** All dogs must be leashed and under control of Owner when entering and exiting the HDS facility including the office and parking lot. NO retractable leashes please. \_\_\_\_\_

**General Health:**

**Proof of Vaccination:** All dogs must be kept current on vaccinations including Rabies, Distemper, Bordetella, and Canine Influenza. A copy of these records must be provided by Owner prior to the dog being admitted for Daycare, Boarding, Grooming or Training. \_\_\_\_\_

**Communicable illness:** Any health concerns, such as coughing, nasal or eye discharge, vomiting, diarrhea, rash, etc., should be brought to the attention of HDS staff BEFORE the dog is left in the care of HDS. Owner agrees to notify HDS of any known exposure to communicable disease including, but not limited to, kennel cough, Canine Papilloma Virus, Giardia, Conjunctivitis, or ringworm. Dogs that have been ill with any communicable disease will not be admitted until pet is symptom-free for a minimum of 10 days or written veterinary clearance is provided. HDS will immediately isolate any dog exhibiting signs of communicable disease and notify Owner. \_\_\_\_\_

**Spay/Neuter:** All dogs attending HDS must be spayed/neutered if older than nine (9) months of age. \_\_\_\_\_

**Nails:** Daycare and Boarding dogs must have their nails maintained at a reasonable length to prevent injury to themselves, other dogs, and staff. HDS provides this service for a nominal charge when nails are not maintained at an appropriate length. \_\_\_\_\_

**Flea Prevention:** All dogs MUST be kept on year-round flea prevention. HDS will immediately treat any sign of fleas by bathing the dog at the owner's expense. Regular bathing charges will apply. \_\_\_\_\_

**Reservations and Fees:**

**Daycare:** If a daycare reservation cannot be kept, please notify HDS by phone or email 24 hours in advance. HDS reserves the right to charge the current DayRate or deduct a visit from a previously purchased daycare package for no show appointments or last-minute cancellations. \_\_\_\_\_

Daycare dogs should arrive between 7- 9am. Any dogs picked up after 6:30pm will be charged a \$25 minimum Late Pick-up Fee. Any dogs not picked up by 7pm will be boarded for the night and can be picked up the next day. Boarding charges will apply. \_\_\_\_\_

**Boarding:** The full Nightly Rate is applicable on drop-off day regardless of Check-in time. Check-out time is 9am Monday – Saturday. An additional Half-day Board Rate applies for check-out scheduled after 9am Monday - Saturday. Sunday morning check-out is 10am – Noon. An additional Half-day Board Rate applies for check-out scheduled for Sunday evening. \_\_\_\_\_

A minimum charge of 3 Board Nights is applicable for Holiday/Peak Boarding reservations. A deposit of \$125 is required to hold Holiday/Peak Season Reservations. Cancellation/Changes less than 10 days prior to the check-in date or no show on check-in date will result in forfeiture of the deposit. Early check-out on Holiday/Peak Season Reservations will be subject to the fees for the full reserved booking. \_\_\_\_\_

**Fees:** All fees are due at the time of service. Owner agrees to make payment arrangements in advance if someone other than Owner will be picking up. A 3% convenience fee will be applied to credit cards taken over the phone. \_\_\_\_\_

Owner agrees to pay for pet care services provided at the rate in effect on the date pet is checked into HDS for Boarding, Daycare, Grooming, or Training. Owner further agrees to pay all costs and charges for special services requested and all veterinary costs for the pet during the period said pet is in the care of HDS. Owner further agrees that the pet shall not leave the facility until all charges due are paid by Owner or payment arrangements are agreed upon by both parties. \_\_\_\_\_

**Refunds:** Boarding and Daycare packages are non-transferable and non-refundable. \_\_\_\_\_

**Injury/Illness:**

**Veterinary Care:** If pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, HDS, in its sole discretion, may engage the services of a veterinarian or administer medication or give other requisite attention to the animal, and the expenses thereof shall be paid by the Owner. Owner understands and agrees that HDS will not be liable for problems, damage, or injury caused by or to the pet provided reasonable care and precautions are followed by the HDS staff. \_\_\_\_\_

**Owner information:**

Owner specifically represents that he or she is the sole owner of the pet, free and clear of all liens and encumbrances. Owner understands that if the pet is left at HDS for a period of three (3) days beyond agreed pick-up date without contact from the owner, or another responsible party, the pet will be considered abandoned and necessary steps will be taken to turn the animal over to the proper authorities. \_\_\_\_\_

**Contact Info:** Please notify the staff of any change in contact information (phone, address, email address, veterinarian, emergency contact) provided at enrollment so records can be updated accordingly. \_\_\_\_\_

**Pictures:** Numerous pictures are taken of the dogs playing at Happy Dog Spot. Pictures may be posted to HDS website, Facebook, or used in promotional materials at no compensation to the dog's owner. If you do not wish your dog's likeness to be used, please let us know. \_\_\_\_\_

**Changes:** Prices and policies are subject to change without notice.

**Liability Release:**

Owner understands that HDS is fully insured. Owner releases HDS of any liability arising from the pet's attendance and participation in Boarding, Daycare, Grooming, or Training at HDS. \_\_\_\_\_

This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and HDS. \_\_\_\_\_

Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in Circuit Court of St. Louis County, Missouri. The arbitrator or arbitrators, in their sole discretion, may, as part of the award, determine an award to the prevailing of the costs of such arbitration and reasonable attorney's fees of the prevailing party. \_\_\_\_\_

**By signing this agreement, Owner acknowledges his or her understanding and acceptance of this agreement in its entirety.**

THIS CONTRACT CONTAINS A BINDING ARBITRATION PROVISION WHICH MAY BE ENFORCED BY THE PARTIES.

Owner's Name (Please Print): \_\_\_\_\_

Owner's Signature: \_\_\_\_\_ Date: \_\_\_\_\_