



Training Policies and Liability Waiver

This is an Agreement between Happy Dog Spot, LLC (hereinafter called "HDS") and the pet owner (hereinafter called "Owner").

A. Training Policies

Proof of Vaccination: All dogs must remain current on vaccinations including Rabies, Distemper, and Bordetella. A copy of these records must be provided by the owner prior to the dog being admitted for training. _____

Leashes: All dogs must be leashed and under control when entering and exiting the HDS facility including the office and parking lot. A regular leash is preferred over a retractable leash. Be aware that some dogs may be leash reactive. Use caution in approaching dogs of unknown temperament. _____

General Health:

Communicable illness: Dogs that have been ill with any communicable condition (such as kennel cough, Giardia, Canine Papilloma Virus) will not be admitted until pet is symptom-free for a minimum of 10 days or written veterinary clearance is provided. Any health concerns, i.e. coughing, diarrhea, rash, etc., should be brought to the attention of a HDS staff member before the dog attends class. _____

Nails: Dogs participating in agility classes need to have their nails maintained at a reasonable length to ensure that they do not slip when climbing agility obstacles. HDS will be happy to trim nails for a \$10 fee. _____

Fleas: All dogs must be free of fleas. It is highly recommended that dogs are kept on year round flea prevention. _____

Owner's contact information: Please notify the staff of any change in contact information (phone, address, or veterinarian) from that provided at time of enrollment so records can be updated accordingly. _____

Hours: Office hours are 7am - 6:30pm Monday – Friday, 9am – Noon Saturday, and 10am – Noon OR 5pm – 7pm Sunday. _____

Fees: Class fees are requested in advance of class start dates in order to guarantee minimum and/or maximum number of participants for each class. All fees are due at the time of service. _____

Inclement Weather Policy: Snow or other potentially hazardous weather or emergency situations may necessitate last minute cancellations. Clients should use their best judgment in regards to their safety and travel arrangements. Reasonable effort will be made by HDS staff to notify class members regarding any cancellation and/or make up session. If in doubt, please call ahead. _____

Refunds / Make-ups:

Registration and payment of the training enrollment fee is a binding commitment that the owner and dog will attend the class sessions. No make up sessions or refunds are offered for missed classes. _____

In the event minimum registration quotas are not met for a scheduled class, the client will be notified that the class will be rescheduled. If the rescheduled day and time is not agreeable, a full refund will be made. _____

Guarantees: No guarantee is given on training programs. Every dog is an individual and the success of ANY training program, no matter how good the instructor or materials, is dependent on the owner/handler's interaction, relationship, amount of practice, and level of commitment. HDS has no way to control these factors and therefore cannot guarantee any final outcome. _____

Pictures: Numerous pictures are taken of the dogs at Happy Dog Spot. Pictures may be posted to our website, Facebook, or used in promotional materials at no compensation to the dog's owner. If you do not wish your dog's likeness to be used, please let us know. _____

Changes: Prices are subject to change without notice. Clients will be notified regarding policy changes either by letter, email, or by posting in the office. _____

By signing this agreement, Owner acknowledges his or her understanding and acceptance of this agreement in its entirety (pages 1 and 2).

Owner's Name (Please Print): _____

Owner's Signature: _____ Date: _____

B. Liability Waiver

1. Owner agrees to pay for Training provided at the rate in effect at the time of enrollment. Owner further agrees to pay all costs and charges for special services requested. All Charges incurred by Owner shall be payable at the time of service or when billed by HDS at address listed on file.
2. By signing this Agreement with HDS, Owner certifies to the accuracy of all information provided about said pet including any pre-existing health conditions or history of aggression towards any person or any other dog. Owner specifically represents to HDS that, to Owner's knowledge, the pet has not been exposed to any contagious diseases within a thirty day period prior to check-in. During the period of this Agreement, Owner also agrees to notify HDS of any known exposure of pet to a communicable disease including, but not limited to, kennel cough, Canine Papilloma Virus, and Giardia. Owner agrees to withhold pet from attending HDS until pet is symptom-free for a minimum of 10 days or written veterinary clearance is provided. Owner further agrees to maintain currency of vaccinations and preventative flea/tick treatment as required by HDS policy. Owner further agrees to be financially responsible for any required treatment for fleas/ticks, if determined necessary by HDS. HDS reserves the right to deny admittance to Owner's pet for any reason at any time.
3. The Owner agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the pet care provider, to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet.
4. Owner understands and agrees that HDS will not be liable for problems, damage, or injury caused by or to the pet provided reasonable care and precautions are followed by the HDS staff. Owner understands that HDS is fully insured. Owner releases HDS of any liability arising from the pet's attendance and participation in Boarding, Daycare, Grooming, or Training with HDS.
5. This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and HDS.
6. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.